

HOW DO I GET HELP?

I need help in a language other than English. What can I do?

The Marketplace has a number of ways to get help. You can contact the call center 24 hours a day at **1-800-318-2596** and get help in many different languages. Every state will also have trained people in your community to help you understand the various coverage options and apply for health insurance through the Marketplace. They may be called Navigators, Certified Application Counselors, In-Person Assisters, or other similar terms. You can go to <https://localhelp.healthcare.gov/> and enter your zip code or city and state to find someone near you who can help. See our State Fact Sheets for more information on getting in-person help in your state.

I would prefer to get help in a language other than English. What can I do?

The health insurance Marketplace call center can connect you with a language line to provide assistance in various languages at no cost to you. The Marketplace website (www.healthcare.gov) also has information to help you understand the Marketplace and insurance coverage options available in more languages. Some states have additional materials available in other languages. See our State Fact Sheets for more information on language assistance in your state.

Can I apply for health coverage in a language other than English?

Currently, the application is only available in English and Spanish. However, the federal government has created translated application "aids" (<http://marketplace.cms.gov/getofficialresources/other-languages/other-languages-materials.html>) to help you fill out the application in an additional 13 languages.

FAQs

How Do I Enroll?



You can enroll online:
www.healthcare.gov



You can enroll by mail.
Download the paper application online:
www.healthcare.gov



You can enroll by phone:
1-800-318-2596

Want to Learn More?

Get help in another language...

The Marketplace Help Center will assist in various languages. Call them at:
1-800-318-2596

More questions?..

Visit our FAQs at:
www.apiahf.org/healthcare4me or
visit www.healthcare.gov for more information. You can also call the number above to speak to someone.